

Shawn Pickett

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Education

Webster University Master of Business Administration	St. Louis, MO 2015
Midwestern State University Bachelor of Radiologic Science	Wichita Falls, TX 2011
University of Findlay Certificate in Nuclear Medicine Technology	Findlay, OH 2009

Experience

Fluke Health Solutions Director of Radiation Safety Support Services <ul style="list-style-type: none">Developed product and service lines for radiology healthcare, growing the business from \$0 to over \$2.5M in recurring revenue.Leveraged AI to automate over 1000 hours of labor for a team of radiation safety experts.Created AI powered customer sentiment analyzer bot that analyzes customer service calls.	Glenwood, IL May 2016 – Present
Sarasota Memorial Healthcare System Manager of Non-Invasive Cardiology/Nuclear Medicine/ - RSO/LSO <ul style="list-style-type: none">Rebuilt Radiation Safety Program resulting in annual savings of \$300K along with increased compliance demonstrated through state/accreditation inspections.Managed a large team of interdisciplinary leaders and staff.	Sarasota, FL July 2012 – May 2016
University Medical Center Nuclear Medicine Technologist <ul style="list-style-type: none">Performed diagnostic and therapeutic procedures in Nuclear Medicine and Computed Tomography.	Lubbock, TX March 2009 – June 2012

Leadership & Activities

- Strategic Leadership:** Expert in crafting long-term strategies that drive growth while managing risk. Proven leader in both onsite and remote environments, focused on fostering innovation and high performance.
- Effective Communication:** Skilled at simplifying complex concepts for diverse audiences. I cultivate open dialogue, encouraging my team to share ideas and participate actively.
- Innovation & Positivity:** Creative problem-solver with a forward-thinking mindset. My positive attitude inspires support and collaboration for challenging projects and continuous improvement.

Skills & Interest

- Software Development:** Expertise in development frameworks and coding languages including Python, JavaScript, React, Node.js, Next.js, HTML, CSS, Tailwind, SCORM, LMS, and many more.
- AI Development:** Experienced in building end-to-end workflows using LLMs from OpenAI, Anthropic, Google, Azure, and others. Building RAG frameworks on custom data using local and cloud databases is a passion.
- Platform Management:** Proficient in data services and building production level workflow tools from using services such as: Azure, AWS, Supabase, Google Cloud, Zendesk, Salesforce, Microsoft Dynamics 365, and more.
- Data Analysis & Automation:** Skilled in using AI/ML for forecasting, decision making, process optimization and analytics. Recently, I developed a tool that analyzes customer service calls to identify upsell opportunities using AI.
- Product Development:** Owned multiple technical products and services from development to delivery.